



MyRights

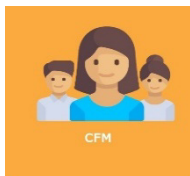
MOBILE APPLICATION



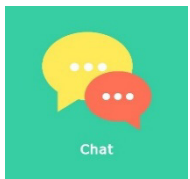
Download application for free by scanning QR code

The MyRights mobile application helps key populations and people living with HIV raise their voices for human rights.

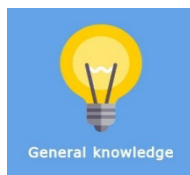
APPLICATION FUNCTIONS



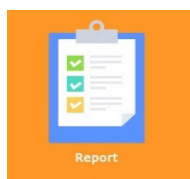
The app provides information to key populations on what the community feedback mechanism (CFM) is, why they should use it, and how they can access services, including legal and medical aid, transportation support, and other services.



Users can initiate a live chat with a trained responder to report a human rights violation or to seek advice or services. If the user requires support, a community case facilitator is contacted and meets the user in person.

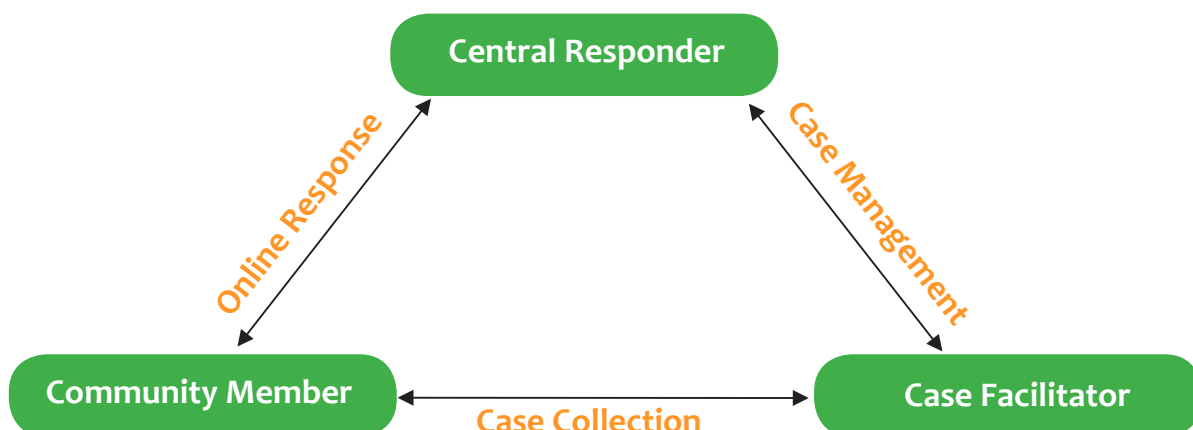


Users can access information on HIV, stigma, discrimination, and human rights. Links to social media groups, videos, and contact information of community facilitators are also provided.

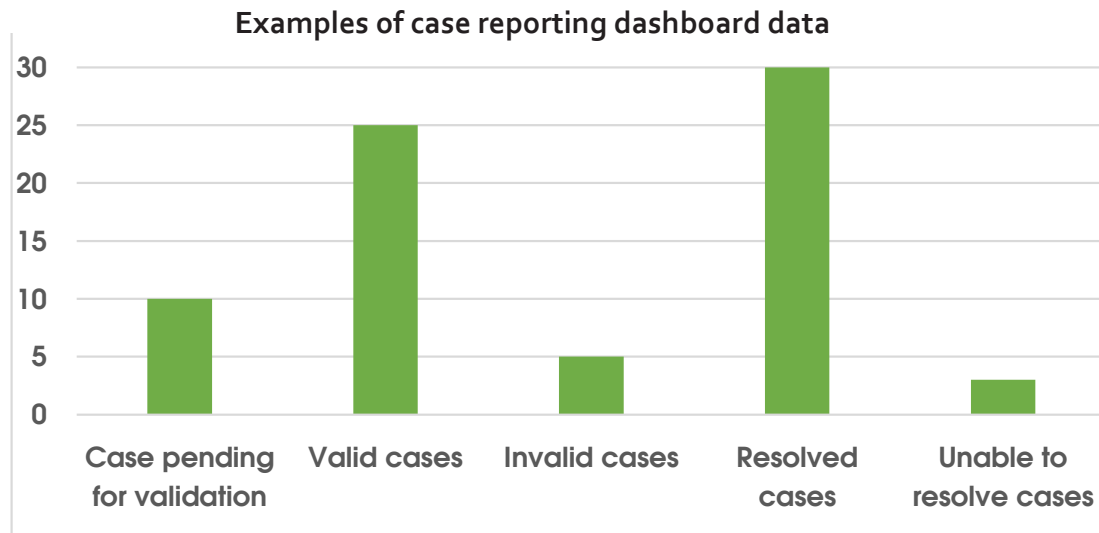


Case facilitators report human rights violations as well as cases of stigma or discrimination directly through the application. The case facilitator can attach photos, videos, or voice recordings as evidence for the case file.

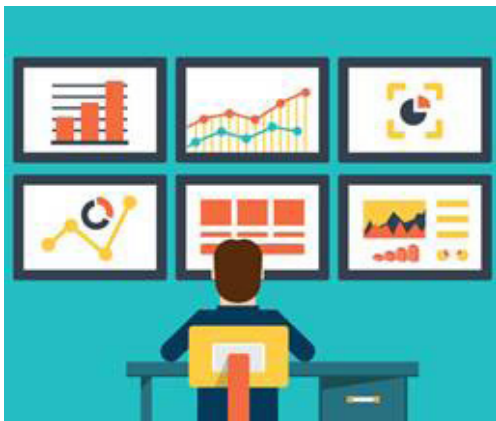
HOW DOES IT WORK?



DASHBOARD



CASE MONITORING AND RESPONSES



The MyRights dashboard allows case managers to monitor key performance indicators in real time. Using the desktop interface, program staff can track the number of cases reported in a given period, disaggregated by location, type of violation, key population, gender and other variables. They can monitor the cumulative number of cases and get updates on the proportion of outstanding cases that may need their attention. The transition from a paper-based system to the app has vastly reduced the reporting lag from violations to response and follow up.

More cases reported

- Increased awareness of CFM and ease of reporting through the application have led to more cases being reported.

Faster response time

- Cases reach the central response team in real time, facilitating efficient provision of services and case resolution.

Better evidence for action

- Multimedia data collection and an online dashboard enable centralized analysis and evidence to support enforcement of human rights policies.

